

## Care-A-Van Quick Facts

1. **Care-A-Van service operates Monday through Friday, 7am to 5:30pm.**
2. **Trips need to be scheduled by noon the day before or sooner.** If you need to be picked up on a Monday, please call and schedule by noon on the previous Friday.
3. **Trip cancellation must be done two hours before your scheduled trip.**
4. **Return trips must be scheduled no later than one hour before our system stops operating.** The latest pickup must be scheduled at 4:30 pm.
5. **Pick up times can vary within a half hour window before or after the requested time, so please be ready.**
6. **Drivers will wait no longer than five minutes for passengers.**



All of our buses are handicap accessible.

## Title VI of the Civil Rights Act

Tri-County Transit does not discriminate on the basis of race, color, or national origin in accordance with the Title VI Act of the Civil Rights Act of 1964. If you feel you have been discriminated against, complaints should be directed to TCT Director, 31 Pleasant St, Berlin, NH 03570. Ph. 1-888-997-2020 or with; Title VI Coordinator, NH Dept. of Transportation, P.O. Box 483, 7 Hazen Drive, Concord, NH 03302. Ph. 603-271-3734.

## ADA Title II

TCT is committed to complying with all Federal Americans with Disabilities regulations. If you feel you have been discriminated against, complaints should be directed to TCT Director, 31 Pleasant St, Berlin, NH 03570.

TCT will make reasonable modifications to its policies and procedures upon request. To make a request, please call 1-888-997-2020.

This brochure is available in alternative formats upon request.

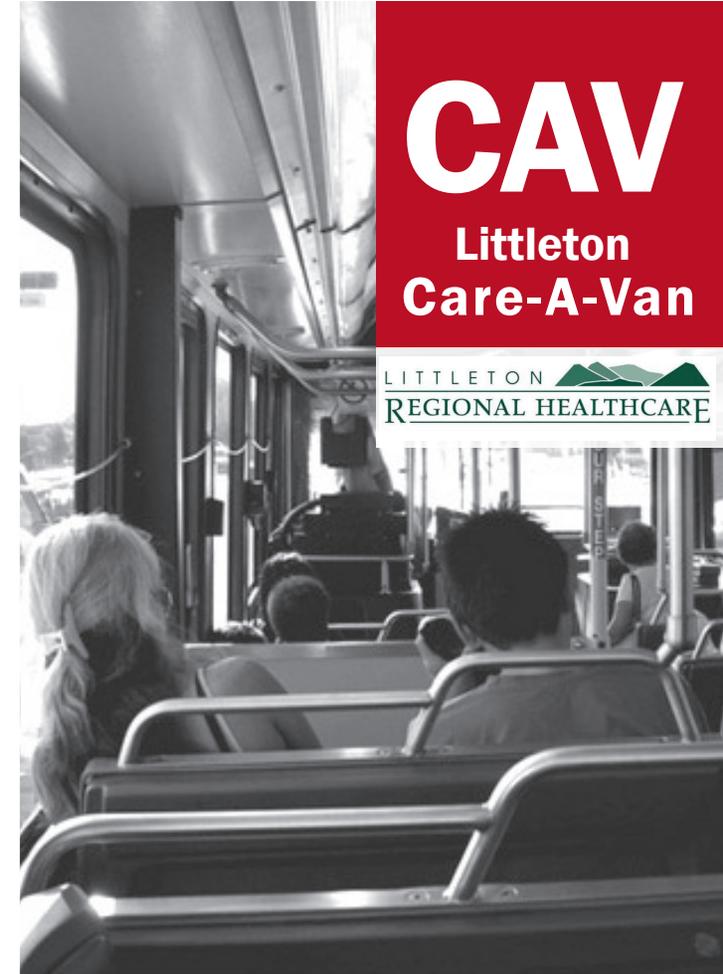


[www.tricountytransit.org](http://www.tricountytransit.org)

# CAV

## Littleton Care-A-Van

LITTLETON  
REGIONAL HEALTHCARE



## Transportation for everyone.



effective May 1, 2017

## Littleton Care-A-Van

Monday through Friday  
7am to 5:30pm



Our Care-A-Van service provides direct pickup and drop off at your requested times, within our hours

of operation. This means there's no fitting your life around our scheduled flex routes. We come get you when you request, take you to your appointment, pick you up when you're done and take you home.

***It's as simple as that!***

### Using the Care-A-Van Service

To use our Care-A-Van service call a scheduler to make your reservation. Provide them with your name, phone number, trip request time, pick up location and destination. The driver will arrive promptly to transport you to your destination and be back at the appointed time for your return trip.

### Fares

Clients of LRH affiliated doctors ride free of charge when traveling to a medical appointment. Prices for general public vary based on distance of pick up and drop off locations. Please call our office for more information regarding Care-A-Van fares.

### Rules of the Road

Tri-County Transit's mission is to provide safe, reliable transportation to individuals within the communities we serve. In order to ensure our mission is met and our passengers are safe we have implemented the following rules for our buses:

***No eating, drinking, smoking, solicitations, weapons, profanity, or disruptive behavior. Violators will be asked to leave the bus. No animals are allowed with the exception of service animals.***

### Shopping Bags

Many passengers utilize our services to shop and we encourage such use, however we must ensure the safety of all passengers aboard by enforcing some guidelines. All packages must be stowed under the seat, on the floor in front of the seated passenger or on the passenger's lap. To avoid hazards, shopping bags and parcels must remain out of the bus aisle and cannot take up a seat if it is needed for another passenger.



### Schedule Care-A-Van

Please call us at: 603-752-1741 or  
1-800-499-0231, TTY 711