

CAV QUICK FACTS

Service operates Monday through Friday, 7am to 5:30pm.

Trips need to be scheduled by noon the day before or sooner.

Trip cancellation must be done 2 hours before your scheduled trip.

Return trips must be scheduled no later than one hour before our system stops operating.

Pick up times can vary within a half hour window before or after the requested time.

Drivers will wait no longer than five minutes for passengers.

QUESTIONS?

Contact us at: 603-752-1741 or 1-888-997-2020, TTY 711



All of our buses are handicap accessible.

www.tricountytransit.org

TITLE VI OF THE CIVIL RIGHTS ACT

TCT does not discriminate on the basis of race, color, or national origin in accordance with the Title VI Act of the Civil Rights Act of 1964. If you feel you have been discriminated against, complaints should be directed to TCT Director, 31 Pleasant St, Berlin, NH 03570. Ph. 1-888-997-2020 or with; Title VI Coordinator, NH Dept. of Transportation, P.O. Box 483, 7 Hazen Drive, Concord, NH 03302. Ph. 603-271-3734.

ADA TITLE II

TCT is committed to complying with all Federal ADA regulations. If you feel you have been discriminated against, complaints are directed to TCT Director, 31 Pleasant St, Berlin, NH 03570.

TCT will make reasonable modifications to its policies and procedures upon request. To make a request, please call 1-888-997-2020. This brochure is available in alternative formats upon request.

CAV LITTLETON
CARE-A-VAN

LARGE PRINT



**Transportation for
everyone.**



effective May 1, 2017

LITTLETON CARE-A-VAN Monday through Friday, 7am to 5:30pm

Our Care-A-Van service provides direct pickup and drop off at your requested times, within our hours of operation. This means there's no fitting your life around our scheduled flex routes. We come get you when you request, take you to your appointment, pick you up when you're done and take you home.

USING THE CARE-A-VAN SERVICE

To use our Care-A-Van service call a scheduler to make your reservation. Provide them with your name, phone number, trip request time, pick up location and destination. TCT policy states that trips need to be scheduled by noon the day before or sooner. The driver will arrive promptly to transport you to your destination and be back at the appointed time for your return trip.

FARES

Clients of LRH affiliated doctors ride free of charge when traveling to a medical appointment. Prices for general public vary based on distance of pick up and drop off locations. Please call our office for more information regarding Care-A-Van fares.

BUS RULES

No eating, drinking, smoking, solicitations, weapons, profanity, or disruptive behavior. Violators will be asked to leave the bus. No animals are allowed with the exception of service animals.

PERSONAL ITEMS

Packages are permitted aboard TCT vehicles but are limited to as many as you may comfortably carry; passengers may not transport more than they can manage themselves. Packages must remain stowed under the passengers seat and must not block seats, aisles, doorways, or exits. We encourage riders to use a safe and efficient means of transporting bags, such as a portable folding two-wheeled shopping cart.



SCHEDULE

Please call us at:
603-752-1741 or 1-800-
499-0231, TTY 711