

## LDM QUICK FACTS

We currently provide service to the tristate area, NH, VT, & ME.

We do our best to accommodate weekend appointments.

If you require a wheelchair accessible vehicle please notify us in advance; we will make arrangements to use one of our buses.

If you need more assistance than what our drivers can provide you may bring another individual to help you.

Call 72 hours in advance to schedule your trip.

## QUESTIONS?

Contact us at: 603-752-1741 or 1-888-997-2020, TTY 711



All of our buses are handicap accessible.

[www.tricountytransit.org](http://www.tricountytransit.org)

## TITLE VI OF THE CIVIL RIGHTS ACT

TCT does not discriminate on the basis of race, color, or national origin in accordance with the Title VI Act of the Civil Rights Act of 1964. If you feel you have been discriminated against, complaints should be directed to TCT Director, 31 Pleasant St, Berlin, NH 03570. Ph. 1-888-997-2020 or with; Title VI Coordinator, NH Dept. of Transportation, P.O. Box 483, 7 Hazen Drive, Concord, NH 03302. Ph. 603-271-3734.

## ADA TITLE II

TCT is committed to complying with all Federal ADA regulations. If you feel you have been discriminated against, complaints are directed to TCT Director, 31 Pleasant St, Berlin, NH 03570.

TCT will make reasonable modifications to its policies and procedures upon request. To make a request, please call 1-888-997-2020. This brochure is available in alternative formats upon request.

**LDM** LONG DISTANCE  
MEDICAL SERVICE

**LARGE PRINT**



**Transportation for  
everyone.**



*effective May 1, 2017*

## LONG DISTANCE MEDICAL SERVICE

Our Long Distance Medical service provides transportation to medical facilities for non emergency medical care outside our immediate service area. We provide service within the tristate area.

### USING LDM SERVICE

To use our Long Distance Medical service call our service coordinator; provide them with your name, phone number, and appointment information. The coordinator will schedule your trip with a volunteer driver and notify you. The volunteer driver will contact you directly to set up other details of the trip.

### TRIP COST

For individuals 60+: donations to the program are graciously accepted. Your donation helps cover the cost to continue providing the service, such as: volunteer driver mileage reimbursement and administrative expenses. Medicaid recipients' trips are covered by Medicaid. Those under 60 and non Medicaid eligible individuals must prepay out of pocket. Please call our office for more information regarding pricing.

### VOLUNTEER DRIVER NETWORK

In order to provide you with the best LDM experience possible, all of our volunteer drivers must meet the TCT requirements to participate. Our volunteer drivers are required to have a valid license, registered and inspected vehicle, pass a national background check, submit to drug screenings and participate in passenger safety trainings.

## MEDICAID INSURED

Call your health insurance provider to schedule your trip and request us as your transportation.

NH Healthy Families

866-769-3085

Well Sense

855-739-4775

Ambetter/Celtic

844-265-1278

Anthem

855-748-1804

Harvard Pilgrim

877-907-4742

Community Health

Options

855-624-6463

Minuteman Health

855-644-1776

## ALL OTHER RIDERS:

Call TCT at 603-752-1741  
or 1-888-997-2020,  
TTY 711