

FACTS

Service operates Monday through Friday, 8am to 5pm.

Trips need to be scheduled 24 hours in advance.

Trip cancellation must be done 2 hours before your scheduled trip.

Return trips must be scheduled no later than one hour before our system stops operating.

Pick up times can vary within a half hour window before or after the requested time.

Drivers will wait no longer than five minutes for passengers.

QUESTIONS?

Contact us at: 603-752-1741 or 1-888-997-2020, TTY 711



www.tricountytransit.org

TITLE VI

TCT does not discriminate on the basis of race, color, or national origin in accordance with the Title VI Act of the Civil Rights Act of 1964. If you feel you have been discriminated against, complaints should be directed to TCT Director, 31 Pleasant St, Berlin, NH 03570. Ph. 1-888-997-2020 or with; Title VI Coordinator, NH Dept. of Transportation, P.O. Box 483, 7 Hazen Drive, Concord, NH 03302. Ph. 603-271-3734.

ADA TITLE II

TCT is committed to complying with all Federal ADA regulations. If you feel you have been discriminated against, complaints are directed to TCT Director, 31 Pleasant St, Berlin, NH 03570.

TCT will make reasonable modifications to policies and procedures if requested. To make a request, please call 1-888-997-2020. This brochure is available in alternative formats upon request.

**LARGE
PRINT**

D2D

*Door to Door
Coos & Grafton
Counties*



TRI-COUNTY TRANSIT

*Transportation for
everyone.*

effective March 1, 2018

DOOR TO DOOR SERVICE

Monday through Friday, 8am to 5pm

Our Door to Door service provides direct pickup and drop off at your requested times, within our hours of operation. TCT operates three areas in Coos and northern Grafton counties:

Berlin, Lancaster and Colebrook. The Berlin bus services Berlin, Gorham, Milan, Shelburne, Randolph, and Dummer. The Lancaster bus services Lancaster, Groveton, Northumberland, Whitefield and Jefferson. The Colebrook bus services Colebrook, Pittsburg, Stewartstown, Columbia, Stratford, and Errol.

SCHEDULING

TCT policy states that trips need to be scheduled at least 24 hours before or sooner. However, if you are a Medicaid recipient scheduling transportation to a medical appointment you must contact your Medicaid broker by calling the number listed on the back of your Medicaid card. Medicaid brokers require that you provide them with 48 hour notice.

FARES

Prices vary based on distance of pick up and drop off locations. We do provide transportation for Medicaid recipients. Contact our office for more pricing information. Passengers 60+ ride for a suggested donation.



THE RULES

TCT's mission is to provide safe, reliable transportation to all individuals. In order to ensure our mission is met and our passengers are safe we have created the following rules for our buses:

No eating, drinking, smoking, solicitations, weapons, profanity, or disruptive behavior. Violators will be asked to leave the bus. No animals are allowed with the exception of service animals.

